



SERVICE HOTLINE

REFERENCE NUMBER: 09/2018

19 January 2018

Johannesburg
Stock Exchange

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PROBLEMS EXPERIENCED WITH EARLY EQUITY DATA FILE ON 18 JANUARY 2018

A problem with the data preparation routines impacted the EE.zip file. The closing price for instrument CRP had to be adjusted which impacted the high price for the 18 January 2018. The EE.zip file was re-issued with the correct high price for the instrument CRP on the 18 January 2018.

Clients are advised that verification checks were conducted prior to the dissemination of the E.zip file on the 18 January 2018 and there was no impact or delay to the E.zip on the 18 January 2018 as a result of this.

The JSE is conducting an impact analysis to understand the root causes of the problems and to implement mitigation actions to try and prevent them from happening again.

The JSE apologizes for the impact to your operations and to your clients.

Service:

JSE Equity Market
InfoMax Equity Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact
+27 11 520 7384/7294

TradingServices@jse.co.za

Additional Information:

If you have any queries about this announcement, please contact the
Client Services Centre on
+27 11 520 7777 or

Customersupport@jse.co.za

Issued By:

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